



Mitel Teamwork

Empower employees to be productive from anywhere

Mitel Teamwork simplifies the way people interact by bringing together messaging, conferencing, file sharing and more into a single solution. By being able to collaborate from anywhere, you'll see an increase in productivity, better work/life balance and happier employees.

Benefits of Teamwork

Work from Anywhere

Bring employees together by letting them communicate and collaborate from anywhere. Teamwork gives MiCloud Connect users the ability to collaborate from their phone, desktop or web browser.

Scalable, Reliable & Secure

Built on a modern cloud architecture, Mitel Teamwork delivers on-demand scalability and security you can depend on. End-to-end encryption ensures your data is transmitted safely at all times.

Enhance Productivity

Group and monitor different projects, easily share content with others and text customers. Teamwork helps keep information flowing through your organization seamlessly, so work can get done faster and smarter.

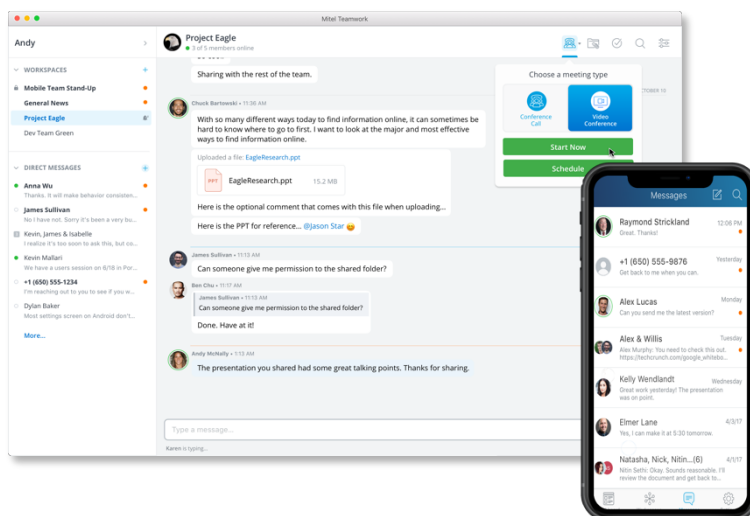
Reduce Costs

Why pay for two solutions when you can just pay for one? Mitel Teamwork is available for MiCloud Connect users in U.S. and Canada and is included with the Essentials, Premier and Elite service plans.

Key Features:

By combining these tools with MiCloud Connect, you'll have a full-featured communications and collaboration solution that increases productivity and unites employees to communicate and collaborate effortlessly.

- **Dashboard:** Your personal dashboard allows you to stay organized by delivering a single source for you to review things relevant to you such as @ mentions, tasks and new items.¹
- **Workspaces:** Keep projects organized by creating virtual rooms for your teams to collaborate in. Workspaces can be private or public to ensure the appropriate team members or anyone within the organization are engaging.
- **File Sharing:** Upload files directly to a workspace so team members can easily find and access documents from anywhere.
- **Tasks:** Assign tasks with due dates to team members and get a holistic view of a workspace's to-do list to determine workload and appropriate timelines all within a single app.
- **Conferencing:** Join or initiate an audio or Zoom video conference call directly from a workspace. With a single click, members can quickly join or start a conference and automatically launch the call from within their team workspace.
- **Messaging:** Chat with all team members within a workspace or one-to-one through direct messaging. Users will be notified of unread messages and any messages they are mentioned in if they are away when the message is sent.
- **Mentions:** Get users' attention by tagging them with @ mentions so they are notified of questions and comments within workspaces. The @all mention makes it easy to get the attention of every team member within a specific workspace to quickly address timely questions or concerns.
- **SMS Texting:** Bring all of your messages together and keep your personal number personal with SMS texting. Teamwork allows you to text contacts inside and outside of your organization from your business phone number.



¹ Available via the mobile app

[Mitel.com/voip](https://mitel.com/voip)


Powering connections