



MiCloud Connect Built on Google Cloud

The Perfect Marriage of Ease and Reliability

MiCloud Connect built on Google Cloud runs in the same network that hosts the apps you love and trust, like Google Search and YouTube. Leveraging Google, MiCloud Connect delivery becomes simplified and more agile. You benefit from both sets of experts and can be confident your communications will be reliable, secure and there when you need them.

MiCloud Connect Delivers

Security, HIPAA & SOC 2 Compliance

Data encryption in transit and at rest, anti-virus protection and security protocols that adhere to the most stringent data-compliance standards.

Disaster Recovery

Disaster recovery and business continuity through multiple points of presence (PoPs) across the globe, ensuring recovery against network and carrier outages.

Proactive Monitoring

Modern monitoring tools allow us to stay proactive and predictive, minimizing disruptions to your service and giving you a peace of mind.

High Availability

Top-of-the-line data center technology delivers high resiliency and availability to ensure your communications are running at top performance.

Data Compliance Requirements	MiCloud Connect
Access control	✓
Data backup and recovery	✓
Data encryption/storage encryption	✓
Password hashing and management	✓
Anti-virus deployment	✓
Firewall/IDS install, configuration, monitoring and incident management	✓
Breach notification	✓
Patch management	✓
Infrastructure monitoring	✓
Application level duty segmentation	✓



Designed with Google

Engineered from the ground up with Google, MiCloud Connect Built on Google Cloud delivers powerful compute, optimized bandwidth, low latency, scalability and agility--all the ingredients necessary to meet your business needs. By partnering with Google experts, Mitel experts remain focused on what we do best – delivering brilliantly simple communications and collaboration services to make your life easier.



HIPAA & SOC 2 Compliance

Whether you're in health care, finance or just want an additional level of security, you can rest assured knowing your customer and sensitive data is secure with our certified HIPAA and SOC 2 compliant software. We worked with third-party auditors to meet regulatory compliance requirements and passed strict safeguard and confidentiality tests to ensure the privacy and safety of your information.



Best-In-Class Monitoring Tools

Modern, real-time monitoring tools give us greater performance visibility, plus the ability to identify root causes faster and stay proactive/predictive to prevent outages. Deep insights and metrics provide a beneficial foundation for identifying future enhancements.