3 Reasons Why You Should Upgrade Your Mitel 14.2 Solution to MiVoice Connect

1. Upgrade to Protect Your Investment

Your 14.2 system has been at the center of your communications infrastructure for a long time, and there are things you might not want to change. MiVoice Connect is a great way to protect your hardware investment and keep a lot of the same features, while upgrading to a modern communications platform to gain additional benefits. From our exceptional user interface to our simple management tools, MiVoice Connect makes your life easy. Our robust feature set is easy to use and navigate, eliminating the need for IT.

2. Mobile-Friendly

With the growth of mobile and home-based employees, businesses have an ever increasing need to connect and collaborate with employees anytime, anywhere. MiVoice Connect delivers advanced collaboration tools securely to desktop or mobile devices outside the office. Tools such as instant messaging, screen sharing, audio and multi-party videoconferencing make it easy for teams to collaborate with each other plus your business partners and customers.

3. Continuity You Can Depend On

Communications is the heart of any business. You can't afford a moment of downtime, especially if you've invested in integrating your line of business apps with your phone system. If you're seeking fail-proof redundancy that's affordable and easy to manage, the MiVoice Connect modular architecture and simple "N+1" system redundancy provides automatic back-up for WAN outages, voice switch outages or an application server outage. Connect voice switches at remote locations can operate independently of your wide area network. Desktop and soft phones are registered locally to the switch so they'll continue to work. You can rest assured knowing that MiVoice Connect is designed to be highly reliable.

MiVoice Connect Service Plans

Features	Essentials	Standard	Advanced
Phone License (Extension & Mailbox)	✔	✔	✔
PBX Features	✔	✔	✔
Connect Director	✔	✔	✔
Connect Client	✔	✔	✔
Voicemail	✔	✔	✔
Audioconferencing (8-party)	✔	✔	✔
Desktop Sharing[1]	✔	✔	✔
Video Calling	✔	✔	✔
Instant Messaging	✔	✔	✔
Presence	✔	✔	✔
Softphone	✔	✔	✔
Outlook®* & G Suite Integration	✔	✔	✔
Connect Telephony for Microsoft	✔	✔	✔
Web & App Dialers	✔	✔	✔
Find Me, Follow Me	✔	✔	✔
Mobile App[1]	✔	✔	✔
Remote Phone License	$	✔	✔
Salesforce® & Other CRM Integrations[2]	$	✔	✔
Operator	$	$	✔
Workgroups	$	$	✔
Contact Center	$	$	$

1 Requires server and Licensing

2 For a complete list of integrations, see the Connect Advanced Apps Catalog

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